



Aarogyacconnect: Connecting Care, Transforming Health

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Abstract

India's healthcare ecosystem, though rapidly expanding, faces persistent challenges such as fragmented patient data, delayed emergency responses, and inefficient resource allocation across hospitals, blood banks, and laboratories. AarogyacConnect is envisioned as a unified digital healthcare platform designed to address these systemic inefficiencies through a centralized, secure, and scalable system that interconnects hospitals, diagnostic centers, blood banks, and patients. The platform incorporates multiple integrated modules, including a real-time Blood Bank and Donor Management System, a Digital Medical Records repository, a Diagnostic and Lab Locator powered by the Google Maps API, and Preventive Health Advisor offering lifestyle and dietary guidance. AarogyacConnect enables instant access to critical resources such as blood units and ambulances, while ensuring data privacy and role-based security. By digitizing and synchronizing vital healthcare processes, AarogyacConnect promotes faster decisionmaking, reduces emergency response times, and empowers patients to actively manage their health. The platform's scalability also allows future extensions into areas such as insurance mapping, telemedicine, and AI-driven health insights, positioning it as a step toward a connected, transparent, and patient-centric healthcare ecosystem in India.

Keywords: Digital healthcare platform, Blood Bank Management, Digital Health Records, Preventive Healthcare, Laboratory Locator.

1. Introduction

The Indian healthcare system has grown rapidly faces major challenges like poor communication, delayed emergency response, lack of integrated digital records, and inefficient resource management. Hospitals, labs, and blood banks often work separately, causing duplication of efforts and slow access to critical services such as blood units and ambulances. The absence of a centralized digital system prevents doctors from accessing complete patient histories, affecting decision-making and treatment quality. These issues highlight the urgent need for a secure, technology-driven platform that connects all healthcare entities through real-time data sharing and efficient management. Aarogyac Connect addresses these challenges by offering a centralized

digital healthcare platform built on the MERN stack (MongoDB, Express.js, React.js, Node.js). It integrates hospitals, labs, and blood banks with features like digital medical records, real-time blood bank management, ambulance tracking, lab location via Google Maps API, and personalized health recommendations. with secure authentication and encryption, role-based access, and a scalable modular design, the system improves coordination, reduces redundancy, and enables data-driven healthcare decisions. It supports Digital India goals and SDGs by promoting accessible, transparent, and patient-centric healthcare, while also preparing the foundation for future AI-based diagnostics, telemedicine, and predictive healthcare services.

Table 1 Literature Survey

Sn. No	Paper Title	Dataset Used	Key Features	Models / Algorithms Used	Evaluation Parameters	Research Gaps / Limitations
1	BloodBon: Optimising Blood Bank System through a Comprehensive Smart Management System	UCI Machine Learning Repository (Blood Transfusion Service Center dataset)	<ul style="list-style-type: none"> - Real-time blood bank management system - Locality-based donor search - Emergency donor alert notifications - Donor retention prediction model 	<ul style="list-style-type: none"> - Gradient Boosting (main model, 78.30% accuracy) - Compared with MLP, SVC, Random Forest, etc. 	<ul style="list-style-type: none"> - Accuracy - Crossvalidation scores - Biasvariance tradeoff - Heatmap correlation analysis 	<ul style="list-style-type: none"> -Accuracy - Crossvalidation scores - Biasvariance tradeoff - Heatmap correlation analysis
2	Blood[1] Donation Management System: A Novel Approach to Streamlining Blood Collection and Distribution	No external dataset used	<ul style="list-style-type: none"> - Centralized blood bank management web system. - Real-time hospital–donor interaction. - Blood request tracking and stock management. - Location-based donor search and hospital finder 	<ul style="list-style-type: none"> No ML/AI model used. - Developed using HTML, CSS, JavaScript, PHP, MySQL, XAMPP for implementation[2 -5] 	<ul style="list-style-type: none"> Qualitative evaluation through feature testing. - Real-time response verification. - Usability and accessibility checks. 	<ul style="list-style-type: none"> Lacks predictive analytics or AI integration. - No donor retention or demand forecasting mechanism. - Limited scalability; only web-based, not integrated with national health systems

3	Medical Asset Management: Deep Learning Based Asset Usage Prediction in a Hospital Setting Using Real Data	Real-world hospital IoT dataset collected from CenTrak devices	Developed a Deep Learningbased framework to monitor and forecast medical asset usage. - Integrated IoT data for real-time inventory tracking. - Combined Variational Mode[6 -10]	- VMD-LSTM (Variational Mode Decomposition + Long Short-Term Memory) - VMD-GRU (Variational Mode Decomposition + Gated Recurrent Unit) - VMD-CNN (Variational Mode	RMSE (Root Mean Square Error) -MAPE (Mean Absolute Percentage Error) Used across multiple time windows (10, 20, 30, 60 minutes).	- Limited to one hospital dataset (generalizability may be low). - Noise in data due to irregular timestamps and short time gaps. - Focused on selected equipment categories only.
4	Blood Delivery Management System using Google Map – Blood Hub	User and donor registration data	Designed a realtime blood delivery management platform connecting donors and recipients through Google Maps	Matching Algorithm for donor–recipient pairing based on blood type, location, urgency, and availability.	No formal accuracy or ML metrics provided. - Evaluated on functional performance, usability, and prototype demonstration	No large-scale deployment or real-time testing - Data privacy & security concerns remain
5	Patient Engagement and Satisfaction in AIEnhanced Healthcare Management	Secondary data collected from scholarly journals, healthcare reports, and AI research studies	- AI-driven tools like chatbots, virtual assistants, and predictive analytics enhance patient	- AI-driven healthcare frameworks - Highlights use of machine learning, NLP, and predictive models	Qualitative and descriptive evaluation - Thematic analysis of patient satisfaction, engagement, and trust.	Thematic analysis of patient satisfaction, engagement, and trust.

			engagement and satisfaction. - Improved healthcare accessibility, personalization, and efficiency.	conceptually[11 – 17]		
6	RaktFlow – Blood Bank Management and Donation System	Donor, hospital, blood & oxygen availability data	Integrated platform for blood, oxygen, and ambulance management using real-time tracking	React-Native frontend, Django backend, REST API, PostgreSQL, AWS hosting	React-Native frontend, Django backend, REST API, PostgreSQL, AWS hosting	Lacks AI-based prediction and real-time analytics for large-scale deployment
7	Real Time Analysis of Blood Availability in Accidental Cases using AI	Real-time blood bank and hospital location data integrated with Google Maps	AI-based system finds nearest hospital/blood bank and shortest path in emergencies	DFS, BFS, Dijkstra, Kruskal algorithms	Response time, route efficiency, blood availability accuracy	Needs larger-scale testing, infrastructure dependency, lacks AI-based demand prediction
8	Smart Platform for Blood Management in Healthcare using AI/ML Approach	Blood demand data (2017–2021) National Blood Agency	AI/ML-based system predicts blood demand to reduce waste and shortages	ARIMA, SARIMA, ARMA, ANN, SVR, LR models	ARIMA, SARIMA, ARMA, ANN, SVR, LR models	Limited to regional data; lacks real-time integration and donor-side analytics

2. Methodology of Review

Relevant literature in the field was gathered systematically for a thorough and reliable

review. Analysis and synthesis followed standard academic practices. This approach helped capture recent developments, along with



key challenges and various technological methods. Those elements relate directly to digital healthcare systems, medical data integration, and health informatics platforms.

2.1.Literature Selection Process

The sources for the literature came from well established, peer-reviewed scientific databases. These included Scopus, IEEE Xplore, Web of Science, ScienceDirect, SpringerLink, and PubMed. Such databases stood out because of their vast collections of reliable publications focused on technology, healthcare advancements, and computer science fields. For the starting search, keywords like digital healthcare platform, EHR integration, blood bank management system, MERN stack healthcare system, IoT in health, ambulance tracking, and AI in healthcare management helped narrow things down. This approach made sure everything stayed relevant to the overall aims of the Aarogya Connect project.

2.2.Time Frame of Articles Considered

This review centered on articles from the last decade. Specifically, those published between 2015 and 2025 received primary attention. The aim was to capture recent advances in web technologies, medical informatics, and cloud based healthcare options. Evidence indicates that such a focus helps integrate current trends effectively. Older research entered the picture only when it supplied key foundational structures. Or when it offered theoretical angles crucial for making sense of healthcare data setups and their ability to connect across systems.

2.3.Inclusion and Exclusion Criteria

To keep things accurate and credible in this review, the sources were limited to peerreviewed journal articles, conference papers, and scholarly reports all in English. Anything centered just on non-digital health setups, non-technical policies in healthcare, or IT uses that had no real connection got left out. The focus stayed on papers that highlighted digitization in healthcare,

security for patient data, ways systems could work together, cloud setups, and those AI tools for helping with decisions. That kind of picking and choosing made sure the literature pulled together actually shed light on understanding the Aarogya Connect architecture.

2.4.Categorization and Analysis Approach

The collected literature was analyzed using thematic and methodological approaches and categorized into Digital Transformation in Healthcare, Health Data Management Systems, Real-Time Resource Tracking and IoT Applications, and AI-based Predictive and Preventive Healthcare Models. Each category was reviewed based on technologies used, challenges addressed, and outcomes achieved, followed by a comparative analysis to identify gaps and highlight the need for an integrated web-based solution like Aarogya Connect.

2.5.System Architecture / System Flow The proposed Aarogya Connect architecture follows a multi-layered MERN-based system design

The React.js frontend provides role-based user interfaces, Node.js and Express.js handle APIs and authentication, MongoDB securely stores medical and user data, external APIs enable real-time tracking and location services, and cloud deployment ensures scalability and reliability Data flows seamlessly from users to the database through secured RESTful APIs, maintaining confidentiality and compliance with healthcare data standards.

2.6.Proposed Method / Model

The model known as AarogyaConnect brings together current web tools, including the MERN stack, along with real time data syncing and protected APIs. This setup forms a single system for healthcare needs. Hospitals, labs, and blood banks can exchange information in a safe and smooth way through the platform. It includes special portals based on user roles. For patients, doctors, and administrators, these ensure access



stays limited to what is needed and allowed. The part for digital medical records turns patient health details into electronic form. That allows quick pulling up of files and keeping them for years. Meanwhile, the blood bank and donor handling section improves supply by following updates in real time and sending automatic alerts. User login starts the process in the system. Then comes safe entry of data via the front end interface. The back end server handles that input and saves it in the MongoDB setup. Google Maps API helps pinpoint locations for diagnostic spots. Ambulance following through APIs boosts how well emergencies get handled. The design stays modular, so adding things like AI for predictions or remote doctor visits could happen without much trouble later on. AarogyaConnect mixes features for growth, protection, and ease of use. It lays a solid base for a linked up network focused on patients. Such a network could change how healthcare works across India.

3. Critical Analysis & Synthesis

The literature on digital healthcare systems shows clear advances in digitization. Still, key challenges persist in areas like full interoperability, real-time coordination, and secure handling of patient data. Research on Electronic Health Record systems and Hospital Management Information Systems points to effective storage and retrieval of digital data. These systems tend to stay within single institutions, though. They rarely connect well with other parts of healthcare, such as labs or blood banks. More recent studies turn to cloud computing and Internet of Things setups. These focus on mobility and instant updates. Data standardization remains a problem, along with high costs for putting them in place. Such differences point to a common issue in healthcare tech today. Scalability often comes at the expense of keeping things affordable. Current trends lean toward blending different types of data. This includes video streams,

geographic information systems, and analysis from social media. The goal is better awareness of situations as they unfold. Dashboards have shifted from simple reports to lively tools that let users make decisions right away. Standardized ways to measure success are missing, however. This makes it hard to compare different approaches fairly. Some research claims strong results in limited tests. Those results do not hold up well in varied city settings. Dataset biases and limited samples explain part of this weakness. When comparing methods, cloud-based Electronic Health Record platforms stand out for easy access to data and reliable backups. Privacy risks and varying data formats hold them back. Systems using Internet of Things devices handle monitoring of blood supplies and ambulance routes smoothly. They rely too much on steady internet links, and devices from different makers do not always work together. Work on artificial intelligence for diagnostics helps with prevention through forecasts. These tools fit poorly into current digital health setups. No single structure ties together records, resource tracking, and live monitoring. This gap shows up in nearly all the studies examined. Certain topics get little attention in the field. Transparent models that weigh accuracy against clear explanations need more development. Dashboards designed around user needs for different groups also lag behind. Full plans for ethical rollout and ongoing checks on fairness in algorithms remain scarce. Research shows a focus on patient-centered healthcare using secure cloud platforms and APIs, with scalable technologies like the MERN stack. However, data privacy and regulatory compliance remain challenges. There is also debate between centralized systems for consistency and decentralized models like blockchain for security, suggesting a hybrid approach may be better. The synthesis shows a gap in unified real-time communication and emergency management on a single platform, as most



systems handle only individual services and rarely integrate blood banks, ambulance tracking, records, and user experience together. On the methods side, reviewed systems mostly skip uniform metrics for speed, safety, and how users feel about them. Comparisons across setups, such as LAMP against MERN or MEAN, appear rarely. AarogyaConnect sets itself apart here. It uses a flexible MERN structure for safe, instant data sharing. This leaves room for adding artificial intelligence and remote care later. Overall, the review makes it evident that digital health tech has come far. A complete system for linking care securely and smoothly, suited to India's context, is still missing. AarogyaConnect steps into this space. It brings together solid methods like live[18] tracking, cloud links, and security by role. The system tackles flaws in prior work. It stresses reach, speed, and giving power to patients. In this way, it moves toward a linked, open, lasting setup for digital healthcare.

4. Future Directions

The evolution of digital healthcare systems continues to open new avenues for innovation, yet several critical areas remain underexplored and present opportunities for further research. Future work should focus on developing standardized interoperability frameworks that can seamlessly integrate heterogeneous systems—hospitals, diagnostic labs, blood banks, and insurance providers—under a unified national health data network. While AarogyaConnect demonstrates the potential of a centralized MERN-based ecosystem, further research is needed to incorporate AI-driven analytics and predictive healthcare models capable of early disease detection, outbreak forecasting, and personalized treatment planning. Integrating machine learning algorithms with real-time medical data can transform preventive healthcare from a reactive to a proactive discipline. Blockchain technology can enhance data security, transparency, and traceability in patient records and blood donation

systems through smart contracts, while edge and fog computing can process data closer to the source to reduce latency and improve reliability, especially in rural areas. This hybrid model can strengthen system scalability and performance. Future research should also focus on ethical, legal, and privacy frameworks for digital health data in India, ensuring compliance with standards like HIPAA, GDPR, and the Ayushman Bharat Digital Mission (ABDM). Additionally, more attention is needed on user experience and accessibility, particularly for elderly and digitally inexperienced users, to support inclusive and effective healthcare system design. Unresolved questions persist around data ownership, interoperability across different healthcare vendors, and cost-effective large-scale deployment. There is also scope to investigate how AI chatbots and virtual medical assistants can be integrated within platforms like AarogyaConnect to provide immediate health guidance and triage during emergencies. The growing intersection of IoT, wearable devices, and remote monitoring technologies opens new opportunities for continuous patient tracking and automatic updates to digital medical records, creating a fully connected health ecosystem.

Conclusion

The review highlights that while India's healthcare sector is evolving rapidly, it continues to face significant challenges related to data fragmentation, inefficient resource management, and delayed emergency response. The analysis of existing digital healthcare models reveals substantial progress in individual domains such as EHRs, IoT-enabled monitoring, and AI-based diagnosis but underscores a persistent gap in achieving full interoperability and unified coordination across healthcare entities. AarogyaConnect emerges as a comprehensive and scalable solution that integrates modern web technologies through a MERN-based architecture to connect hospitals, diagnostic centers, and blood banks under one secure,



patient-centric platform. This study highlights the importance of digitization in improving healthcare accessibility and efficiency in India. By reviewing existing research, it identifies current system limitations and proposes an integrated model that connects technology with healthcare services. AarogyaConnect's modular design—including real-time blood bank management, digital records, lab locators, and preventive health advisory—reduces operational inefficiencies and supports future AI-driven innovations. The review contributes to the academic and practical discourse by identifying emerging trends, resolving contradictions among prior studies, and outlining a clear research agenda for future advancement. It emphasizes the need for secure, interoperable, and intelligent healthcare networks supported by robust ethical frameworks and data governance policies. Ultimately, AarogyaConnect exemplifies how technological integration can enhance patient empowerment, reduce critical delays, and promote sustainable, inclusive healthcare aligned with the United Nations Sustainable Development Goals (SDG 3 and SDG 9). Through this synthesis, the paper not only advances understanding of digital health transformation but also provides a roadmap for future research toward achieving a fully connected and intelligent healthcare ecosystem in India.

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